

Barton Lodge VETERINARY CENTRE LTD NEWS

Volume 15 Issue 2

Feb-March 2010

CONSULTING TIMES

Monday–Saturday

8.45am—12md, 3—4pm

Monday–Friday

2—7.45pm

(01442) 216048

www.bartonlodgevets.co.uk

PRACTICE SERVICES

- ◆ Prompt Appointments
- ◆ Wide choice of Appointment times
- ◆ Ample parking
- ◆ Telephone Help Line
- ◆ Home visits
- ◆ Behavioural Advice
- ◆ Senior Health Examinations
- ◆ Junior Healthcare Scheme
- ◆ Dental Health examinations
- ◆ Examination of Exotic pets
- ◆ Vaccinations
- ◆ Ultrasound and Xray facilities
- ◆ Blood Pressure Testing & ECG
- ◆ On-site Laboratory tests
- ◆ Surgery and Dentistry
- ◆ Insurance Advice

NURSE CLINICS

- ◆ Nutritional Advice
- ◆ Program Injections
- ◆ Bandage Changes
- ◆ Nail Clipping
- ◆ Removal of Stitches
- ◆ Weight Checks
- ◆ Administration of Worm Tablets

24 HOUR EMERGENCY
SERVICE

(01442) 216048



BARTON LODGE NEWS ROUND UP

Practice Project News

The extended facilities at 1 Midland Road will soon be finished with extra consulting rooms, operating and diagnostic suites plus separate kennelling for dogs and cats. By the end of March we anticipate we will be re-installed in the Barton Lodge building in our newly modernised facilities.

We want to say a specially big thank you to all our clients for your continued support during the refurbishment of our practice. Although we have tried to minimise it, inevitably there has been disruption for clients at some times, during the project. We have remained fully functional in our temporary facilities and still have a large client car park at the back of No. 3 Midland Road. There is growing excitement as the new facilities are now nearly finished. For the design we used the services and expertise of a specialist veterinary architect and we really believe that all clients, pets and staff will experience the benefits of our modern, comfortable and improved practice facilities.

March 2010 sees the opening of the new facilities at Barton Lodge.

Staff News

Welcome back to Nicci and Meri. Following the busy year for staff family events last year with the birth of baby boy Alex to vet Meritxell Peris, followed by the arrival of baby girl, Charlotte to Head Nurse Nicci Hawes, their mums have now both returned to work in January 2010.

Nurse training has continued successfully and our second year students Christina, Joni, Shelley all passed their written exams and first year student Emma is also making excellent progress towards gaining the VN qualification. Other members of the Barton Lodge team are:- vets Roger, Catherine and Jose, qualified nurses Nicci, Judith, Kim, Vicki, Carly and Michelle, receptionists Carol and Diane plus practice administrators Caroline and Mandy. All our team members play an important part in providing good service to clients and their pets at Barton Lodge Veterinary Centre.

Nurse Clinics

Nurse appointments are now available over a wider range of times each weekday for the convenience of our clients and to help to keep your pets healthy.

Our Senior Nurses Nicci Manfield RVN, Judith Sanger RVN, Kim Bennett RVN and Vicki Burton RVN are happy to advise on a wide range of subjects relating to your pet's health. Our free Puppy and Kitten appointments for new pets are particularly popular and useful to guide you in all aspects of the health, well-being, nutrition and behaviour of your newest family member.

The weight, diet, teeth and general condition of your adult pet can all be checked and monitored by our nurses during a Nurse Clinic appointment. The Weightwise Club scheme offers a regular check and monitoring of your pet's slimming regime and helps you to succeed in achieving the desired target for weight loss.

Our nurses also give useful advice about your pet's flea and worming requirements and have detailed knowledge of all the licensed veterinary products that we stock.

The level of exposure to fleas and other parasites depends on the lifestyle of your pet. For instance, pets that either regularly hunt or are prone to scavenging when out for exercise require a stricter worming regime to include tapeworm control. All your pet's health requirements can be discussed in detail at a nurse appointment. Please note any serious health problem seen by a nurse will be referred for an appointment with one of our vets.

For further information ask at reception or telephone
Barton Lodge Veterinary Centre on 01442 216048.